



## **Anthem PPO and Consumer Driven Health Plan (CDHP) Participants:**

Welcome to medical and pharmacy benefits through ACWA JPIA!

ACWA JPIA partners with MedImpact to provide the pharmacy benefits for our Anthem PPO and CDHP plans. Please see the following information to help you get started accessing your pharmacy benefits.

Click these links for the [Formulary](#) and [Preferred Drug List](#).

### **ID Cards**

Your Anthem ID cards will be mailed to your home before January 1, 2021. They will include your 2021 medical and prescription billing information. **Your Anthem ID number, minus the 3-letter prefix, will be your MedImpact ID number.** MedImpact's billing information is RxBIN: 003585, PCN: ASPROD1, RxGRP: PHE19. That will be all your pharmacy will need to pull up your prescription coverage, should you not have your new ID card in hand. If the pharmacy needs help, MedImpact can assist at 888-728-5056.

### **Customer Service**

On or after January 1, 2021, you may call **888-728-5056** for all pharmacy coverage services, including general customer service, account management, mail order, and specialty. See the note about your ID number in the ID Cards section above. This will be useful information if you need to call MedImpact.

### **Website**

The custom website for ACWA JPIA members is [www.medimpact.com/jpia](http://www.medimpact.com/jpia) and it provides information on all services, including mail order and specialty.

### **Prior Authorizations**

If your medication requires a prior authorization, please have your physician or pharmacy start this process by contacting MedImpact at **888-728-5056 after January 1, 2021**. Pharmacies are authorized to provide a one-time fill as an override. You can determine if your medication requires a prior authorization by reviewing the [formulary](#).

### **Mail Order Tips**

If you currently obtain some prescriptions through mail order, here are some tips to make the transition as seamless as possible.

- 1) Fill mail order prescriptions available for refill prior to December 31, 2020 to ensure you have an adequate supply during the transition.
- 2) If you are concerned because you will need a mail order refill very soon after January 1, you may want to obtain a 30-day prescription from your doctor for use at a retail pharmacy for your first fill (or two) in 2021.
- 3) **After January 1, 2021**, register at [www.medimpact.com/jpia](http://www.medimpact.com/jpia) or call **888-728-5056** (or 855-873-8739) to set up mail order.
- 4) After two courtesy fills at a retail pharmacy, **maintenance medications** (drugs you take on a regular basis to treat a chronic condition) **can only be obtained via mail order or by going to Walmart, Sam's Club or Costco.**

### **Specialty**

- For participants on Specialty medications, **after January 1, 2021**, your physician will need to send your prescription directly to MedImpact Direct Specialty using a referral form located [here](#). Your physician's office can call **877-391-1103** for assistance in sending the prescription over.
- One of our network specialty pharmacies will call you to start therapy, arrange shipment, and help you manage your condition at no extra charge. Patient care teams are available from 5 am to 5 pm Pacific Time, Monday–Friday at **877-391-1103**.
- The specialty pharmacy will ship your medication to you or your doctor, depending on who is administering the drug. If you administer the medication yourself, it will be shipped to you at the address you provide, in private packaging that doesn't indicate what is in the box.

The ACWA JPIA Employee Benefits Team is here to help. Please feel free to call us at 800-736-2292 if you have questions, Monday through Friday from 7:30 a.m. to 4:30 p.m., or email us at [benefits@acwajpia.com](mailto:benefits@acwajpia.com). During the coronavirus pandemic, please note that it may be quicker to reach us via email.