

# STAKEHOLDER CHART

The District's strategic plan takes into account the long-term interests of all stakeholders. Stakeholders are the individuals, organizations, or affiliations that the District must engage successfully in the future.

The key stakeholders who have major impact on the District's future have been mapped as the LACSD Stakeholder Chart. There are five types of stakeholders shown on this chart.

EMPLOYEES: They are responsible for managing successful relationships with all District stakeholders.

CUSTOMERS: They receive goods and services from the District. The District's chart shows the various market segments with a dual focus on water and wastewater (sewer) services.

RESOURCES: They contribute goods and services that the District does not have. Resources normally have contractual relationships with the District.

REGULATORS: They determine the rules by which the District and its competitors in the marketplace must operate. The chart shows that, like all public utilities, the District is heavily regulated on national, state, and local levels.

COMPETITORS: They provide alternative choices for 1) the District's customers to purchase goods and services, 2) the District's resources to provide goods and services, and 3) the District's employees to find employment. Currently, the chart shows that the District is operating in a marketplace that is relatively free of competition for its customers.

**The District Stakeholder Chart is on the next page.**

