

# LAKE ARROWHEAD COMMUNITY SERVICES DISTRICT

## MEMORANDUM

**DATE:** JANUARY 26, 2021

**TO:** BOARD OF DIRECTORS  
Lake Arrowhead Community Services District

**FROM:** CATHERINE CERRI, General Manager

**SUBJECT:** GENERAL MANAGERS REPORT

### A. RECOMMENDATION

This is an information item only.

### B. REASON FOR RECOMMENDATION

This is an information item only.

### C. BACKGROUND INFORMATION

#### 2020 Year in Review

2020 brought significant challenges but the District managed to successfully navigate the new legal, financial and staffing paradigm due to the COVID-19 pandemic. While these changes had some effect on productivity, staff were able to complete several initiatives listed below.

- Installed fiber communications to Grass Valley Wastewater Treatment Plant
- Improved communications to Cumberland Water Treatment Plant
- Sliplined a large portion of the North Bay sewer main
- Broke ground on the Battery Energy Storage Project
- Completed two phases of the Palisades sewer replacement/rehabilitation
- Prepared plans and CEQA for Spyglass tank replacement and slope stabilization
- Prepared plans and CEQA for Blue Jay groundwater well
- Conducted two pilots for improved wastewater treatment processes
- Recorded the lowest number of sewer spills despite an increase in population and new homeowners

- Successfully transitioned to new health insurance
- Conducted a highly successful emergency preparedness drill
- Collaborated with Arrowhead Lake Association on a new contract
- Conducted productive union negotiations
- Maintained strong financial results, credit rating upheld, pension liability improved
- Prepared three grant applications: 1 successful, 2 pending
- Updated the collection system GIS
- Completed a Corrosion Control Treatment Study and PFAS Sampling Plan
- Destroyed 183 records retention boxes
- Conducted Board of Directors Election
- Verified meter reads on 100% of customer accounts
- Implemented ADA compliance on website
- Partnered with UC Davis Center for Water-Energy Efficiency
- Replaced the recycled water membranes
- Completed 2 manhole infiltration projects
- Completed the Burnt Mill waterline replacement
- Completed the Wildrose Circle sewer rehabilitation project
- Completed phase 1 of the GVWWTP building upgrade
- Completed phase 1 of the Brentwood sewer repair

### 2021 Priorities

The District has multiple priorities for 2021.

- Break ground on the Corporation Yard
- Install a solar array at District property in Hesperia
- Complete construction of the Battery Energy Storage Project
- Complete construction of the Blue Jay groundwater well
- Break ground on the Spyglass reservoir and slope stabilization project
- Expand the District's water supply portfolio
- Rehabilitate groundwater well #2
- Expand Lift Station 33 pumping capacity
- Prepare plans for the relocation of Lift Station 2
- Complete the Urban Water Management Plan
- Complete the Watershed Sanitary Survey
- Complete the EPA's required reporting for America's Water Infrastructure Act
- Install a new screw press at GVWWTP
- Complete the installation of the SCADA room at GVWWTP
- Upsize the outfall vault in the Mojave River Forks Dam
- Research grant funding for Deer Lodge Park and Rimforest tanks and wells
- Install an effective wastewater treatment process
- Conduct leadership development training
- Finalize the Hillside Ponds investigation
- Install an updated program for corrosion control

- Conduct a rate study
- Conduct required redistricting evaluation
- Research asset management software
- Continue improvements to the District's pension liability
- Prepare for new water conservation legislation
- Investigate phone system improvements
- Replace methanol with a safer and more reliable alternative
- Rehabilitate effluent percolation wells
- Prepare plans for a recycled water reservoir
- Complete the Highway 173 waterline replacement
- Redesign and replace the Lakewood water main
- Replace the watermain from Edgewater to Village Cove
- Antler Wildrose water main replacement
- Maple water main replacement
- Replace pumps at lift station 18
- Determine improvements for lift station 14A
- Rehabilitate lift station 5A
- Expand access to GIS system data
- Develop and update interactive customer educational materials
- Change customer billing frequency
- Increase miles of sewer cleaning
- Ensure regulatory compliance in multiple areas

Lake Update

As of January 18, 2021, Lake Arrowhead was 3.76 feet below full at 5,102.94. The new water year started October 1<sup>st</sup> and the area has received 4.28” of precipitation which is 43% of normal. There is anticipated weather in the forecast.

**D. FISCAL IMPACT**

This is an information item only.

**E. ENVIRONMENTAL IMPACT**

This is an information item only.

**F. ATTACHMENTS**

- None